

# VolunteerNow Discount Depot Guidelines

VolunteerNow operates two Discount Depot stores - one in Dallas and one in Fort Worth - to help nonprofits stretch limited budgets. Offering primarily new and some gently used items, including clothing, office supplies, furniture, equipment, and health and beauty items donated by local and national retailers and manufacturers, we help nonprofits save up to 80 percent on critical items that support their mission and delivery of services.

## ***Who can shop:***

Both Discount Depots are open to member nonprofits, all active and retired military, school district employees, police officers, firefighters, and EMTs.

## ***Hours and locations:***

Discount Depot Dallas is open 10 a.m. to 5 p.m. Monday-Friday and 10 a.m. to 4 p.m. on Saturdays. Address is 2800 Live Oak Street, Dallas, TX 75204.

Donated Goods Fort Worth is open 9am-5pm Monday-Sunday. Address is 5501 Thelin Street, Suite 115 Fort Worth, TX 76115

## ***Logistics:***

- DG Discount Depot is not open to the public.
- Items purchased in DG may not be resold.
- Each shopper may bring one guest when they shop.
- No refunds or exchanges.
- A \$2 surcharge is added when checking out. This fee is used to cover administrative costs previously offset by membership fees.
- To get sale alerts via text, sign up:
  - Dallas:** Text **SHOPDG** to (877) 497-0101
  - Fort Worth:** Text **DGFW** to (877) 497-0101

**VOLUNTEER**  **NOW**®